



Customer Services Bulletin
10/12/2020



Dear Colleague

Kitchen drawer gas ventilation hole - Product Modification Notice

MODEL: All Advance (Series I & II) & Alliance (Series I & SE) motorhomes

We would like to advise you that during ongoing quality assessment of our product we have identified a possible issue relating to the absence of a gas ventilation hole in certain kitchen drawers fitted in our Advance and Alliance motorhome ranges. In a number of instances, it has been identified that the required ventilation hole in the drawer located underneath the Thetford combination oven and grill has not been drilled out.

Consequently, as we believe this to be a non-safety-critical issue, we are therefore now asking you to undertake the necessary remedial work on Bailey's behalf when the vehicle is next in your workshop either for an annual service or warranty work.

The required Standard Operating Procedure, Y-CER-SOP-STD-P-SP-0043, is attached detailing the parts required and the rectification method to be followed. Time allowed for this exercise is 15 minutes and can be claimed for against **9999090** The modification in question will have no structural detriment to the motorhome and will not invalidate any remaining vehicle warranty.

We thank you in advance for your continued support and should you have any further queries with respect to this matter please contact the Bailey Customer Services Team on customerservices@baileyofbristol.co.uk and we will be happy to assist.

[Click here to view Standard Operating Procedure Y-CER-SOP-STD-P-SP-0043](#)




Best Regards

Dave Evans
Head of Customer Services
Bailey of Bristol



Kitchen drawer relief hole procedure

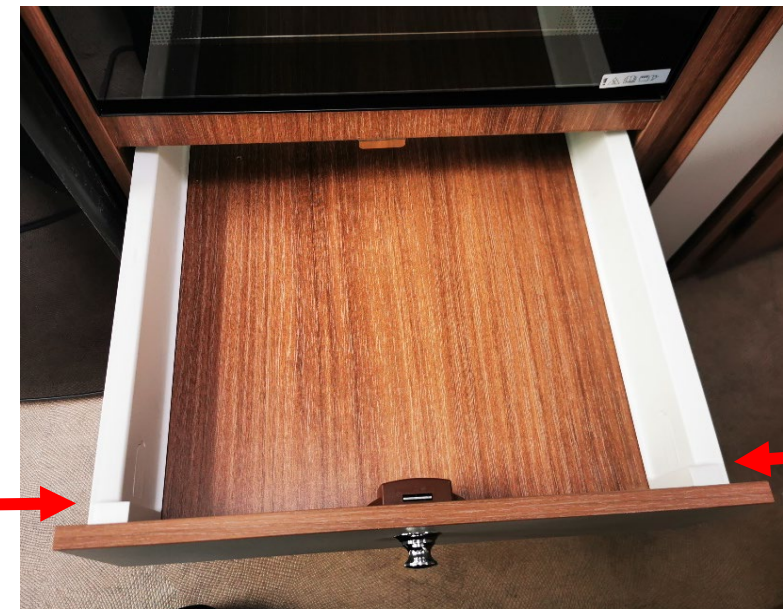
Y-CER-SOP-STD-P-SP-0043

Document Revision History							
Revision	Reason For Change					Date	By
O1	Initial Write Up					10/11/2020	RH
O2							
O3							
O4							
O5							
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Product Affected:		MOTORHOME AE2, AL1, 762, 764 762T, 764T, 66-2	Information Source:	RH	Initial Release Author:	RH	Latest Release Date: 10/11/2020
PPE Requirements Associated With This Document:							
  						Additional Information:	
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Opp 1	Operation Description:	Visual Aid:
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Locate and remove under oven oven drawer

Remove the drawer by pushing in 2 x plastic clips on the front underside of drawer as indicated in visual aid.

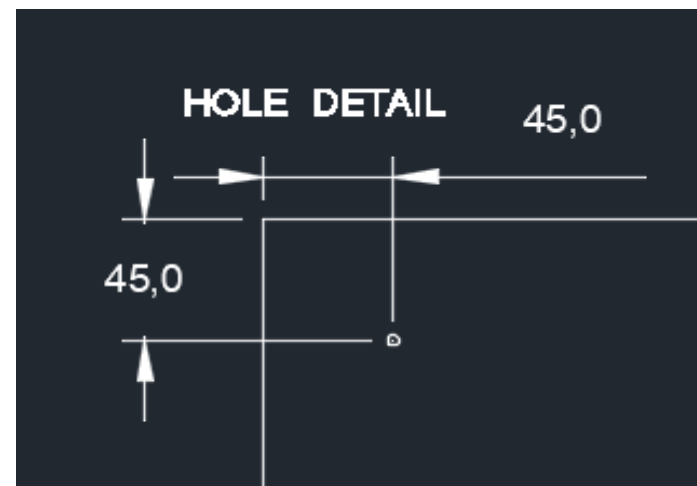


Opp 2	Operation Description:	Visual Aid:
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Drill a 4mm hole through the base of the drawer in the rear left hand side of the drawer base 45mm in from the back of the drawer and 45mm in from the left hand side of the drawer.



4MM DRILL



Opp 3	Operation Description:	Visual Aid:
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Replace drawer by having the drawer runners at full extension and pushing down at on the front sides of the drawer as indicated.

2 clicks will be heard to signify the drawer is in place and can be closed.



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