



Customer Services Bulletin
Resetting Truma Gas Regulators
20/07/2020



Dear Colleague,

In recent weeks, several retailers have experienced difficulty during the PDI process with respect to the testing and resetting of Truma gas regulators.

The method to reset the regulator after testing is known to be sensitive and if not followed correctly the regulator will not function as intended and could mistakenly be considered defective.

To ensure both Bailey and Retailer personnel have a clear understanding of the reset method, Truma have released a revised work instruction GT 1 (attached at the bottom of this PDF).

In addition, Truma have released training video's to support the gas regulator test and reset process, which can be found using the following links:

Retailer advice for gas test on mono control GT regulator crash safe:

<https://www.youtube.com/watch?v=HNWkJavGfC4>

Retailer advice for gas test on mono control GT regulator standard:

<https://www.youtube.com/watch?v=SkV4JSi0UD8>

Should you have any queries with the above please contact us on

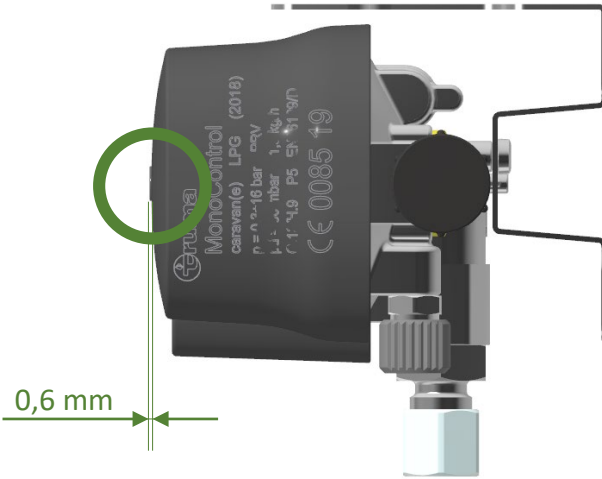
customerservices@baileyofbristol.co.uk

Best regards

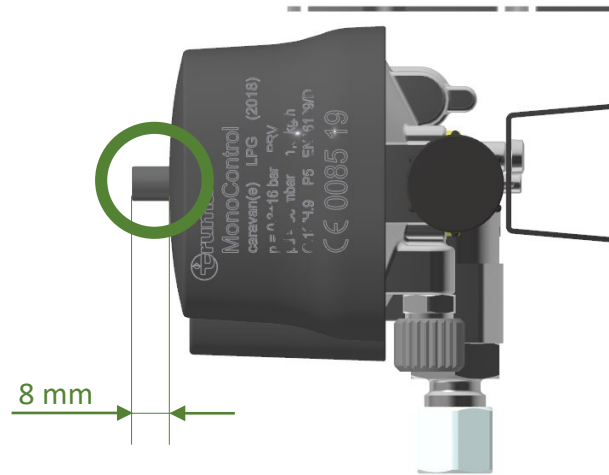
Dave Evans

Head of Customer Services

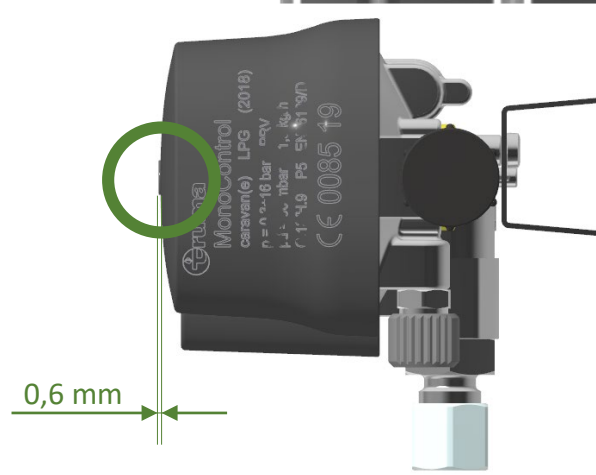
Working position



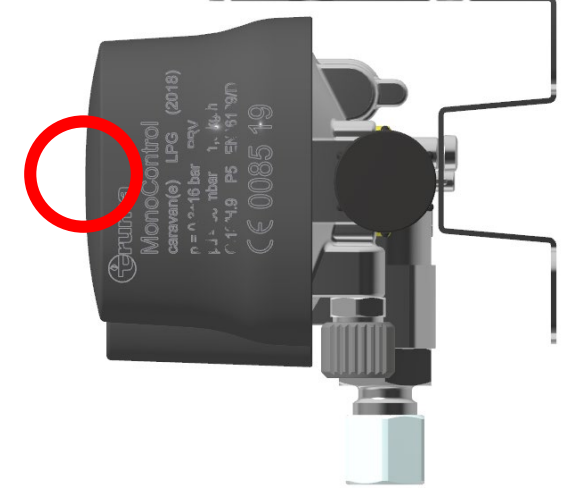
Reset button closing position (Test 150 mbar)



Reset button working position



Reset button working position incorrect (not OK because position too deep)



Reset button

Reset button

MonoControl has a reset button, the position of which indicates its status: "ready for operation" position (Figure 2a) or "not ready for operation" position (Figure 2b).

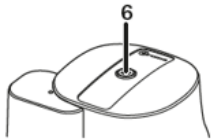


Figure 2a

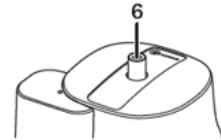


Figure 2b

To reset, press the reset button (6) firmly and turn it anticlockwise as far as it can go. Ensure that the reset button (6) remains in the position "ready for operation" (Figure 2a).

1 – Slowly push black reset button by key Torx T20 till mechanical stop

2 – Keep pushing black reset button turn clockwise until mechanical stop (rotation around 40°)

3 – Release key Torx 20

4 – Check visually the final position of reset button as shown in the picture

1 – Push black reset button by key Torx T20 until mechanical stop

2 – Keep pushing black reset button turn counter-clockwise until mechanical stop (rotation around 40°)

3 – Release key Torx 20

4 – Check visually the final position of reset button as shown in the picture

1 – Push black reset button by key Torx T20 until mechanical stop

2 – Keep pushing black reset button turn counter-clockwise till mechnaical stop (rotation around 40°)

3 – Release key Torx 20

4 – Check visually the final position of reset button as shown in the picture

If the reset button remains inside the cover, the procedure must be repeated