



**Customer Services Bulletin**

23/03/2020

TB-M-0047 – TB-C-0055



**Re: Response Team Support (COVID-19)**

Dear Colleague,

To minimise the risk of spreading the coronavirus it has been decided to stop all Response Team activity for the immediate future.

Advice and support will continue to be available through:

- Customer services: [customerservices@baileyofbristol.co.uk](mailto:customerservices@baileyofbristol.co.uk)
- Retailer services: [retailerservices@baileyofbristol.co.uk](mailto:retailerservices@baileyofbristol.co.uk)
- Warranty: [warranty@baileyofbristol.co.uk](mailto:warranty@baileyofbristol.co.uk)
- Repair Centre: [baileyrepairs@baileyofbristol.co.uk](mailto:baileyrepairs@baileyofbristol.co.uk)

I would like to take this opportunity to apologise for any inconvenience that this matter may cause you and your customers, but we thank you in advance for your continued support and assistance. The activity will be re-initiated as soon as this is considered appropriate.

Best regards

Dave Evans  
Head of Customer Service