



**Retailer Services Bulletin TB-C-0054 / TB-M-0046**

16/03/2020



**Re: Coronavirus (COVID-19) and annual servicing**

Dear Colleague,

This is to update you of a temporary change to our annual servicing requirements in response to the spread of the Coronavirus (COVID-19) that can be relayed to our mutual customers should they be in contact with you in relation to this matter.

Further to the continued spread of the Coronavirus (COVID-19) and the increase in confirmed cases in the UK, we have updated our policy with regards to 2020 annual servicing on all Bailey leisure vehicles.

It is our business policy to do everything within our control to limit the potential spread of the virus and manage the risk associated with it. As part of our ongoing support to our customers we have taken the decision to extend the date on which an annual service is due from 6 weeks either side of the service date to 8 weeks.

Bailey will monitor and take guidance and information updates from the HM Government and UK health authorities as and when these are communicated and we will update our Retailer and Service Networks as necessary.

Best regards

**Dave Evans**

Head of Customer Services