



Retailer Services Bulletin

02/03/2020



Retailer Rejections – 120 Hour

Dear Colleague,

When requesting a rejection within the first 120 hours following delivery, please fully complete [Form F000001](#) and send it to product.support@baileyofbristol.co.uk.

Please complete all sections, as if the form is not fully completed, we will not be able to process your request.

Bailey Quality Management will assess the information you provide and contact you to help find a solution.

If the decision is for you to return the caravan/motorhome for rectification, we will return the same caravan/motorhome as soon as possible.

Note: To make sure all information is kept in one place, always communicate using the email address product.support@baileyofbristol.co.uk for these requests.

Dave Evans
Head of Customer Services