



Retailer Services Bulletin TB-C-0054 / TB-M-0046

UPDATED 18/03/2020



Re: Coronavirus (COVID-19) and annual servicing – IMPORTANT UPDATE

Dear Colleague,

This is to update you of a temporary change to our annual servicing requirements in response to the spread of the coronavirus (COVID-19) that you can communicate to our customer base should they be in contact with you about this matter.

Further to the continued spread of the coronavirus and the increase in confirmed cases in the UK, we have updated our policy with regards to 2020 annual servicing on all Bailey leisure vehicles.

It is our business policy to do everything within our control to limit the potential spread of the virus and manage the risk associated with it.

Given consideration that the coronavirus is likely to continue to affect the UK for several months **Bailey of Bristol will now accommodate a four month extension to the 2020 annual service due date.**

This is intended to ease concern with our customer base and will be subject to regular review and possible future change.

Best regards

Dave Evans
Head of Customer Services